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**NATIONAL SECURITY AGENCY/CENTRAL SECURITY
SERVICE**



**INSPECTOR GENERAL
REPORT OF INVESTIGATION**

1 November 2016

IV-16-0034

Alleged Misuse of Government Resources

(U) This report might not be releasable under the Freedom of Information Act or other statutes and regulations. Consult the NSA/CSS Inspector General Chief of Staff before releasing or posting all or part of this report.

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Approved for Release by NSA on 09-30-2019, FOIA Case # 85643 (litigation)

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(U) OFFICE OF THE INSPECTOR GENERAL

(U) Chartered by the NSA Director and by statute, the Office of the Inspector General conducts audits, investigations, inspections, and special studies. Its mission is to ensure the integrity, efficiency, and effectiveness of NSA operations, provide intelligence oversight, protect against fraud, waste, and mismanagement of resources by the Agency and its affiliates, and ensure that NSA activities comply with the law. The OIG also serves as an ombudsman, assisting NSA/CSS employees, civilian and military.

(U) AUDITS

(U) The audit function provides independent assessments of programs and organizations. Performance audits evaluate the effectiveness and efficiency of entities and programs and their internal controls. Financial audits determine the accuracy of the Agency's financial statements. All audits are conducted in accordance with standards established by the Comptroller General of the United States.

(U) INVESTIGATIONS

(U) The OIG administers a system for receiving complaints (including anonymous tips) about fraud, waste, and mismanagement. Investigations may be undertaken in response to those complaints, at the request of management, as the result of irregularities that surface during inspections and audits, or at the initiative of the Inspector General.

(U) INTELLIGENCE OVERSIGHT

(U) Intelligence oversight is designed to insure that Agency intelligence functions comply with federal law, executive orders, and DoD and NSA policies. The IO mission is grounded in Executive Order 12333, which establishes broad principles under which IC components must accomplish their missions.

(U) FIELD INSPECTIONS

(U) Inspections are organizational reviews that assess the effectiveness and efficiency of Agency components. The Field Inspections Division also partners with Inspectors General of the Service Cryptologic Elements and other IC entities to jointly inspect consolidated cryptologic facilities.

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IV-16-0034

I. (U) SUMMARY

(U//~~FOUO~~) On 11 August 2016, the NSA/CSS Office of the Inspector General (OIG) received a referral from the Associate Directorate for Security and Counterintelligence (A5) detailing NSA/CSS Contractor Affiliate, [REDACTED] alleged misuse of the NSA/CSS unclassified network. At the time, [REDACTED] was an NSA/CSS contractor with [REDACTED] and was assigned to the Fix It¹ Call Center in the Installations and Logistics organization of the NSA. [REDACTED] worked under firm fixed price contract number [REDACTED]. The information regarding [REDACTED] alleged misuse was derived from routine monitoring of NSA/CSS Information Systems (IS).

(b) (3) - P.L. 86-36

(U//~~FOUO~~) The referral provided to the OIG revealed that on multiple occasions from 05 July 2016 to 01 August 2016, [REDACTED] was observed on the NSA/CSS unclassified network accessing blogging sites, Tumblr², and Archive of Our Own³ to create and post fictional role play stories which included the use of profane and sexually explicit language. The referral estimated that from 05 July 2016 through 01 August 2016, [REDACTED] wrote, edited, and/or posted roughly 373 role play stories/blogs using the NSA/CSS unclassified network.

(U//~~FOUO~~) The OIG obtained sworn testimony from [REDACTED] on 23 August 2016. She admitted to accessing the NSA/CSS unclassified network for approximately an hour or more on several occasions for the purpose of writing fictional stories. [REDACTED] also admitted that she had been writing the stories on the NSA/CSS unclassified network since approximately March 2016 until 22 August 2016, the day before her interview with the OIG. In addition to accessing the NSA/CSS unclassified network to write the stories, [REDACTED] testified to using the NSA/CSS unclassified network to watch "funny" videos and listen to music on YouTube, check her personal email, and access news websites. In her testimony, [REDACTED] stated that her supervisor, [REDACTED] contract supervisor for the [REDACTED] contract, had spoken with her sometime in the beginning of August 2016 about her use of the NSA/CSS unclassified network and informed her that she could not "play on the computer." [REDACTED] testified that despite having this discussion with her management, she continued the behavior.

(b) (3) - P.L. 86-36
(b) (6)

(U//~~FOUO~~) The preponderance of the evidence supports the conclusion that [REDACTED] used the NSA/CSS unclassified network from approximately March 2016 to 22 August 2016 for unauthorized personal use, including but not limited to writing sexually explicit fictional stories,

¹ (U) The Fix It Request System is the customer interaction interface where NSA Agency personnel can submit a Fix It request/trouble ticket regarding facility-related issues or concerns.

² (U) Tumblr is a microblogging and social networking website that allows users to post multimedia and other content to a short-form blog.

³ (U) Archive of Our Own is a multi-fandom archive designed to host text-based fanfiction as well as fandom nonfiction and allows embedding for videos, fan art, and podfiction.

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IV-16-0034

in violation of NSA/CSS Policy 6-4 Contractor Use of NSA/CSS Information Systems and Resources.

(U//~~FOUO~~) A summary of the investigative findings will be provided to the Maryland Procurement Office, Contract Administration and Policy Office (B3P) and Security and Counterintelligence, Special Actions (A5242).

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II. (U) BACKGROUND

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(b) (3) - P.L. 86-36

(U) Introduction

(U//FOUO) [redacted] was an NSA/CSS contractor with [redacted] and was assigned to the Fix It Call Center in the Installations and Logistics [redacted] organization of the NSA. As of [redacted] [redacted] has been debriefed from the NSA. While on contract at the NSA, [redacted] worked under firm fixed price contract number [redacted]. She had been working on that contract since October 2015. Her responsibilities were to answer and dispatch calls from the Agency population requesting general maintenance. [redacted] work hours were 0800-1630 Monday through Friday.

(U) Applicable Authorities

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(U) See Appendix A for the full citation of each applicable authority.

(U//FOUO) NSA/CSS Policy 6-4, "Contractor Use of NSA/CSS Information Systems," dated October 2013, revised 21 April 2016.

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IV-16-0034

III. (U) FINDINGS

(U//~~FOUO~~) **ALLEGATION 1:** Did [redacted] a [redacted] contractor affiliate, misuse the NSA/CSS unclassified network from approximately March 2016 to 22 August 2016 for the purpose of writing sexually explicit fictional stories in violation of NSA/CSS Policy 6-4 Contractor Use of NSA/CSS Information Systems?

(U//~~FOUO~~) **CONCLUSION:** Substantiated

(U) Documentary Evidence

(U//~~FOUO~~) Network Activity Report

(b) (3) - P.L. 86-36

(U//~~FOUO~~) During routine monitoring of NSA/CSS ISs, the NSA/CSS Security and Counterintelligence (A5) organization detected possible misuse of the NSA/CSS unclassified network associated with the NSA/CSS Standard Identification (SID) assigned to [redacted]. Further analysis of [redacted] activity revealed that on multiple occasions from 05 July 2016 through 01 August 2016, [redacted] accessed the NSA/CSS unclassified network to create fictional role play stories which included the use of profane and sexually explicit language. She posted her stories on the blogging websites, Tumblr and Archive of Our Own, via the NSA/CSS unclassified network.

(b) (3) - P.L. 86-36
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(U//~~FOUO~~) The referral estimated that from 05 July 2016 to 01 August 2016, [redacted] wrote, edited, and/or posted roughly 373 role play stories/blogs on the NSA/CSS unclassified network and spent nearly 49 hours during 05 July 2016 to 01 August 2016 writing the content on the NSA/CSS IS. Excerpts of [redacted] stories and blog posts can be found in Appendix B.

(U) Testimonial Evidence

(U//~~FOUO~~) [redacted]

(U//~~FOUO~~) On 23 August 2016, [redacted] was interviewed and provided the following sworn testimony.

(U//~~FOUO~~) [redacted] is an NSA/CSS contractor affiliate for [redacted]. She has been assigned to the [redacted] Fix It ticket call center since October 2015. [redacted] has been a contractor with the NSA since approximately October 2012. [redacted] work hours are 0800-1630. Her responsibilities in the call center are to answer phone and email requests for

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(b) (3) - P.L. 86-36

IV-16-0034

general maintenance and provide a response to the customer within 15 minutes of receipt of the request. Therefore, she must be at her desk for much of her shift. During times where requests are not coming in as frequently (generally after 1300 hours), [redacted] has "busy work," which includes filing tickets, tracking assets and completing paperwork pertaining to the maintenance calls. [redacted] supervisor, [redacted] is aware that there is downtime in the office and has assigned the aforementioned "busy work" in order to ensure people are working.

(U//FOUO) [redacted] has access to the NSA/CSS unclassified network at her desk. She is authorized to use the NSA/CSS unclassified network to perform google searches on certain maintenance terms she is not familiar with which helps her with being able to assign the Fix It tickets to the appropriate maintenance personnel. She also uses the NSA/CSS unclassified to conduct contract mandated bi-annual or annual courses, check her contract email and complete her timesheet. [redacted] testified that her use of the NSA/CSS unclassified network is limited mainly to checking contract and work-related email.

(U//FOUO) [redacted] uses the NSA/CSS unclassified network to view non-work related websites such as BBC, Aljazeera America, and YouTube, where she watches "funny" videos and listens to music. She also visits a website called Tumblr to scroll through and view content that is posted about art and drawing. [redacted] testified to spending approximately one hour daily on the NSA/CSS unclassified network performing non-work related functions; however, because she has a one hour lunch break, she spends 30 minutes on the computer and then leaves to sit in her car for the remaining 30 minutes.⁴ The remaining 30 minutes of her non-work-related activity occurs periodically throughout the day.⁵

(U//FOUO) [redacted] is aware that the NSA/CSS Information Systems (IS) are monitored. Her understanding of the computer monitoring is that the ISs are "screened for risks." She is not completely familiar with NSA/CSS Policy regarding the use of the information systems; however, her supervisor has briefed the work force about the use of the NSA/CSS unclassified system, saying that it is for checking contract-related emails and limited use of the NSA/CSS unclassified network to check personal email and bank accounts. The work force has been instructed not to use the NSA/CSS unclassified network to view the news. [redacted] acknowledged that her use of the NSA/CSS unclassified network to view YouTube and the news violated the NSA/CSS Policy. Despite knowing that she cannot use the NSA/CSS unclassified network for the purpose of viewing the news and YouTube, [redacted] could not provide an explanation as to why she did.

(U//FOUO) The OIG reviewed [redacted] use of Tumblr and Archive of Our Own with her. She described Tumblr to be a social media website where she views content pertaining to art,

⁴ (U//FOUO) Because [redacted] worked on a firm fixed price contract [redacted] the hours she worked were not billed directly to the government.

⁵ (U//FOUO) An analysis of [redacted] internet activity (See Appendix E), access control records (See Appendix C), and the lunch times she provided to her supervisor (See Appendix D) conflicts with this testimony, suggesting that she actually wrote the stories during the business day.

(b) (3) - P.L. 86-36
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IV-16-0034

drawing and writing. It is also used as a blogging website. Archive of Our Own is a website where people write about various topics. As a hobby, [redacted] writes fan fiction items on Archive of Our Own. [redacted] described fan fiction as re-writing a character's script from a movie or video game.

(U//FOUO) [redacted] has tried not to write her fan fiction while at work but utilizes a Microsoft Word document where she writes down ideas for her fan fiction stories. When confronted with a sample of the evidence taken from the writings that took place on her NSA/CSS unclassified network, [redacted] did not realize she had written such lengthy stories on the NSA/CSS unclassified network and acknowledged that she wrote them while at work and on the NSA/CSS unclassified network. The OIG asked [redacted] why she wrote the stories at work, she responded, "I shouldn't be writing at work... mostly because I should be working." [redacted] acknowledged that she writes the stories throughout the day and she responds to requests from individuals for content on the blogging sites. She estimated that she may be spending more than one hour collectively working on her blogs during the day. She was surprised to learn that it was estimated that she spent nearly 49 hours during 05 July 2016 through 01 August 2016 writing the content on the NSA/CSS IS and agreed that the estimated time was "probably true."

(U//FOUO) When confronted with the number of posts she had written on various days, approximately 373 posts, [redacted] denied posting them by stating that one cannot write posts on Archive of Our Own. Instead, she would write the stories at home, open them from One Drive⁶ and save them for later or review them. She believes that what the OIG was reviewing as posts were actually "re-blogs" she had spent "five seconds" copying and pasting onto Tumblr. Nevertheless, she acknowledged writing some posts on the NSA/CSS unclassified network. She believes that she has been writing the blogs and viewing the websites since approximately March 2016.

(b) (3) - P.L. 86-36
(b) (6)

(U//FOUO) [redacted] testified "It's not work-related, so I shouldn't be doing it at work." Despite having knowledge that she could not be doing it at work, she said that because the websites were not blocked and she had access to the internet, she did not know it was wrong. Most of her activity on the NSA/CSS unclassified network is done after most Agency personnel go home for the day, after 1430/1500 hours when there were not many calls coming in. [redacted] supervisor, [redacted] is aware that [redacted] was performing non-work related functions on the NSA/CSS unclassified network, and [redacted] spoke with [redacted] around the beginning of August 2016. According to [redacted] told her that she "can't be playing on the computer" and could not use the NSA/CSS unclassified network for non-work-related purposes. Despite this conversation with her supervisor, [redacted] continued to disobey

(b) (3) - P.L. 86-36

⁶ One Drive is a file hosting service that allows users to sync files and later access them from a web browser or mobile device. Users can share files publicly or with their contacts; publicly shared files do not require a Microsoft account to access them. One Drive is included in the suite of online services formerly known as Windows Live.

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IV-16-0034

the instruction and admitted to using the NSA/CSS unclassified network for non-work-related purposes as recently as 22 August 2016, the day before her interview with the OIG.

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IV-16-0034

(b) (3) - P.L. 86-36

(U//FOUO) [redacted]

(U//FOUO) On 23 August 2016, [redacted] provided the following sworn testimony.

(U//FOUO) [redacted] has been an NSA/CSS contractor affiliate for [redacted] [redacted] for approximately eight years. For the last two and one-half years, she has supervised [redacted] contractors inside the [redacted] Fix It Call Center and Work-Control Center. Her work schedule is 0600-1430 Monday through Friday. She has been [redacted] supervisor since October 2015.

(U//FOUO) Throughout the day, there can be lulls in the amount of phone calls/maintenance requests that come through her office, which can result in her work force having downtime on average of an hour or more per-day. In order to counter the downtime, [redacted] has her employees perform a series of functions she calls "busy work," designed to keep everyone busy all day. Each employee knows what has to be done and has access to filing, organizing [redacted] [redacted] into their appropriate places, updating tickets, and assets in the system. [redacted] stated that there are "hundreds of books" containing assets that need to be updated, which the [redacted] employees are responsible for updating daily.

(U//FOUO) [redacted] believed that contractors in the Call Center and Work-Control Center are authorized to use the NSA/CSS unclassified network for non-work-related use during their lunch hours to briefly check personal email and bank accounts; managers have been advised to monitor employees' usage time. Everyone in the office has unclassified [redacted] email accounts that they should check periodically, but "they should not be on it [the unclassified network] all day." [redacted] [redacted] informs her work force that they should not be listening to the radio or shopping on the NSA/CSS unclassified network. She meets with her work force quarterly, and she sends emails out periodically to remind them of the rules. [redacted] has "probably" seen NSA/CSS Policies 6-4 and 6-6 and is vaguely aware of what the policies say. She has informed her workforce that they may briefly check email and bank accounts during their lunch hours and to monitor their usage time on the NSA/CSS unclassified network. With regards to work-related functions on the NSA/CSS unclassified network, [redacted] testified that the [redacted] has "very minimal use... it's really to just check your unclass email and [redacted] emails." They also use the NSA/CSS unclassified network to send their timesheets daily.

(U//FOUO) [redacted] supervises [redacted] in the Call Center. She does not have an outside relationship with [redacted] [redacted] is a good worker and always does what she is asked. The only issue that [redacted] has had with [redacted] is lateness, which they have discussed. At times, [redacted] has been late to work, over five minutes by under 15 minutes. [redacted] has not had to discuss [redacted] specific use of the NSA/CSS unclassified network with her.⁷ She has never observed [redacted] misusing the NSA/CSS unclassified

⁷ (U//FOUO) During [redacted] testimony, she testified to having been verbally counseled by [redacted] [redacted] in early August about her usage of the unclassified network. [redacted] testified that [redacted]

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(b) (3) - P.L. 86-36
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IV-16-0034

network, although she has noticed that when she walks around the room, [redacted] quickly switches her computer from one network to the other; but [redacted] has not been able to see what she was doing. To [redacted] knowledge, no other manager has discussed [redacted] unclassified usage with her.

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(U) Analysis and Conclusions

(U//~~FOUO~~) NSA/CSS Policy 6-4, "Contractor Use of NSA/CSS Information Systems and Resources" limits use by contractors to tasks that are only authorized by the contract and approved by the Contracting Officer (CO) and permitted by the policy. In addition, it specifically indicates that contractors shall not use the NSA/CSS ISS or telephone services for personal use except for brief, infrequent communications to deal with urgent matters.

(U//~~FOUO~~) The OIG received documented evidence of [redacted] non-contract-related activity on the NSA/CSS unclassified network from 05 July 2016 through 01 August 2016 that included lengthy fictional stories containing profane and sexually explicit content. Through [redacted] testimony, the OIG was able to determine that [redacted] wrote the fictional stories and posted them on blogging websites via the NSA/CSS unclassified network from approximately March 2016 until 22 August 2016, the day before her interview with the OIG. Writing fictional stories is not a task authorized by the contract, nor was it approved by the COR. Furthermore, her use of NSA/CSS Information Systems to write and post stories did not constitute a brief, infrequent communication to deal with an urgent matter.

(U//~~FOUO~~) [redacted] admitted to the OIG that she should not have been engaged in such activity while at work. She considered her use of the NSA/CSS unclassified network for the purpose of writing the fictional stories to be misuse.

(U//~~FOUO~~) The preponderance of the evidence supports the conclusion that [redacted] used the NSA/CSS unclassified network from approximately March 2016 to 22 August 2016 for the purpose of writing sexually explicit fictional stories in violation of NSA/CSS Policy 6-4 Contractor Use of NSA/CSS Information Systems.

had observed her on the NSA/CSS unclassified network and told her she "can't be playing on the computer."

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IV. (U) RESPONSE TO TENTATIVE CONCLUSION(S)

(U//~~FOUO~~) On 14 October 2016, the OIG sent [redacted] the tentative conclusion reached in the investigation and gave her an opportunity to comment. On 20 October 2016, [redacted] declined to respond to the tentative conclusion. Because [redacted] did not provide new information, the tentative conclusion became final.

(U//~~FOUO~~) [redacted] emailed response can be found in Appendix F.

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IV-16-0034

V. (U) CONCLUSION

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(U//~~FOUO~~) The preponderance of the evidence supports the conclusion that [redacted] used the NSA/CSS unclassified network from approximately March 2016 to 22 August 2016 for the purpose of writing sexually explicit fictional stories in violation of NSA/CSS Policy 6-4 Contractor Use of NSA/CSS Information Systems.


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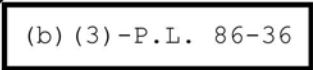
VI. (U) DISTRIBUTION OF RESULTS

(U//~~FOUO~~) A summary of the investigative findings will be provided to the Maryland Procurement Office, Contract Administration and Policy Office (B3P) and Security and Counterintelligence, Special Actions (A5242).

Concurred by:


Investigator


Assistant Inspector General
for
Investigations


(b) (3) - P.L. 86-36

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APPENDIX A

(U) Applicable Authorities

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NSA/CSS Policy 6-4

Contractor Use of NSA/CSS Information Systems and Resources

(U) Policy

1. (U) Contractors shall only use NSA/CSS ISs to perform tasks that are authorized by contract, approved by the Contracting Officer (CO) and permitted by this policy.

9. (U) Contractors shall not use NSA/CSS ISs or telephone services for personal use except for brief, infrequent communications to deal with urgent matters. This limited exception to the personal use prohibited applies only when:
 - a. (U) Unavoidable personal matters arise such as, but not limited to, contacting a spouse, dependent family member, or other individuals responsible for a dependent's care; scheduling a physicians appointment; or vehicle maintenance;

 - b. (U) The communication does not adversely affect the NSA/CSS mission or reflect poorly on NSA/CSS;

 - d. (U) Time spent using the NSA/CSS IS or resource is not billed to the contract; and

 - e. (U) The use is not associated with personal business activities outside the scope and purpose of the contract.

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APPENDIX B

(U) Excerpts of Fictional Stories Written by

[Redacted]

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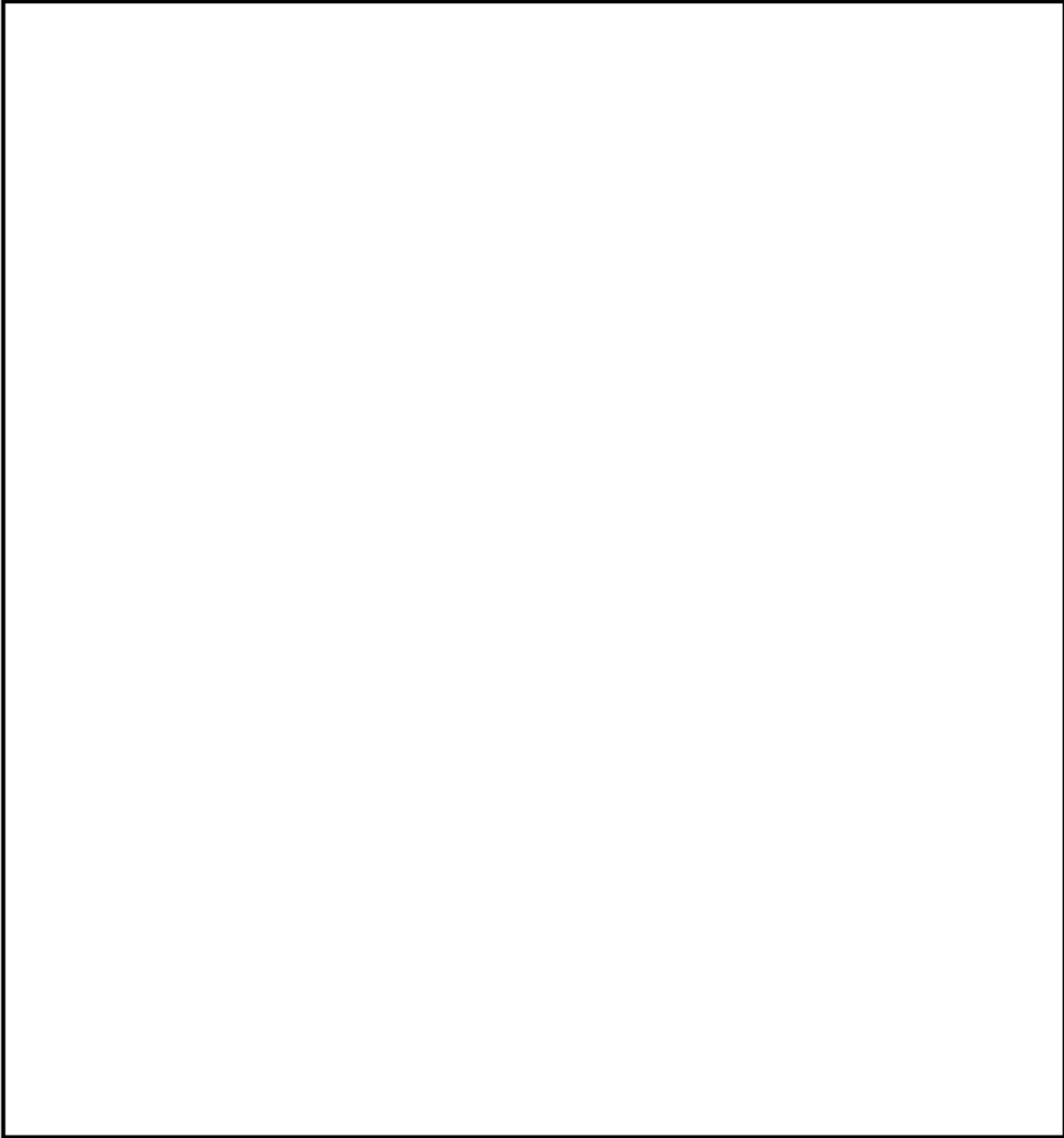
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Evidence Sample

OIG edited for readability

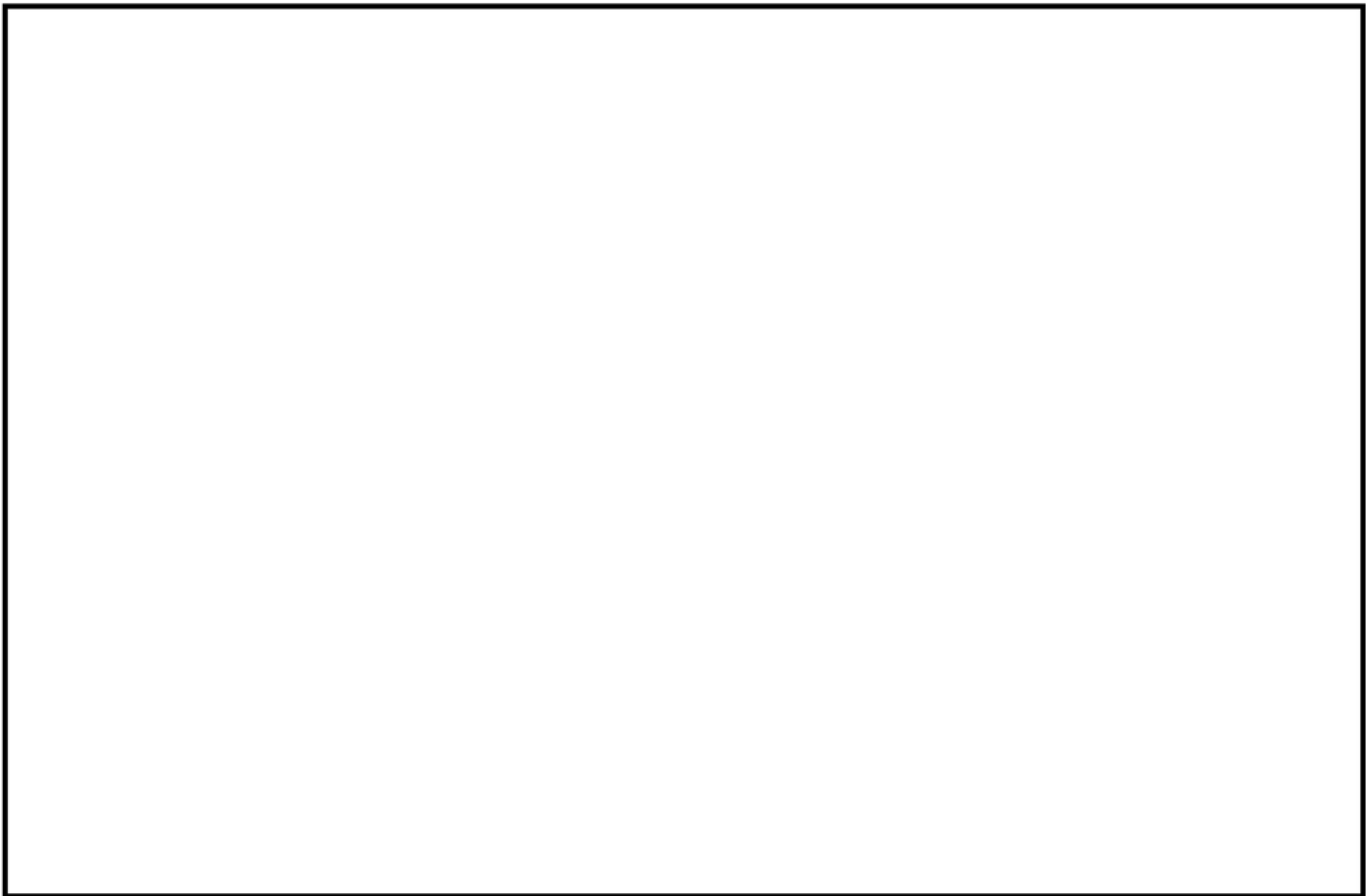
Subject:

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APPENDIX C

(U) Confirm Records

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Badge Type	SSN	Last Name	First Name	NSA Campus	DeviceName	EventDescription	EVENT_TIME_LOCAL
11				NSAW		Access Granted	7/1/2016 7:56:11 AM
11				NSAW		Access Granted	7/1/2016 12:40:23 PM
11				NSAW		Access Granted	7/1/2016 12:44:42 PM
11				NSAW		Access Granted	7/1/2016 1:25:50 PM
11				NSAW		Access Granted	7/1/2016 4:40:02 PM
11				NSAW		Access Granted	7/1/2016 4:41:59 PM
11				NSAW		Access Granted	7/5/2016 7:57:28 AM
11				NSAW		Access Granted	7/5/2016 12:09:38 PM
11				NSAW		Access Granted	7/5/2016 12:11:24 PM
11				NSAW		Access Granted	7/5/2016 12:58:38 PM
11				NSAW		Access Granted	7/5/2016 4:38:50 PM
11				NSAW		Access Granted	7/5/2016 4:40:39 PM
11				NSAW		Access Granted	7/6/2016 7:55:24 AM
11				NSAW		Access Granted	7/6/2016 12:37:08 PM
11				NSAW		Access Granted	7/6/2016 12:39:02 PM
11				NSAW		Access Granted	7/6/2016 1:22:58 PM
11				NSAW		Access Granted	7/6/2016 4:35:42 PM
11				NSAW		Access Granted	7/6/2016 4:37:33 PM
11				NSAW		Access Granted	7/7/2016 7:54:54 AM
11				NSAW		Access Granted	7/7/2016 12:41:06 PM
11				NSAW		Access Granted	7/7/2016 12:43:57 PM
11				NSAW		Access Granted	7/7/2016 1:21:22 PM
11				NSAW		Access Granted	7/7/2016 4:36:54 PM
11				NSAW		Access Granted	7/7/2016 4:38:47 PM
11				NSAW		Access Granted	7/8/2016 7:56:11 AM
11				NSAW		Access Granted	7/8/2016 12:37:35 PM
11				NSAW		Access Granted	7/8/2016 12:39:37 PM
11				NSAW		Access Granted	7/8/2016 1:23:41 PM
11				NSAW		Access Granted	7/8/2016 4:39:05 PM
11				NSAW		Access Granted	7/8/2016 4:41:00 PM
11				NSAW		Access Granted	7/11/2016 7:56:46 AM
11				NSAW		Access Granted	7/11/2016 12:35:18 PM
11				NSAW		Access Granted	7/11/2016 12:37:19 PM
11				NSAW		Access Granted	7/11/2016 1:27:27 PM
11				NSAW		Access Granted	7/11/2016 4:36:42 PM
11				NSAW		Access Granted	7/11/2016 4:39:37 PM
11				NSAW		Access Granted	7/12/2016 7:55:57 AM
11				NSAW		Access Granted	7/12/2016 12:38:36 PM
11				NSAW		Access Granted	7/12/2016 1:29:53 PM
11				NSAW		Access Granted	7/12/2016 4:39:13 PM
11				NSAW		Access Granted	7/12/2016 4:43:11 PM
11				NSAW		Access Granted	7/13/2016 8:09:53 AM
11				NSAW		Access Granted	7/13/2016 12:39:44 PM
11				NSAW		Access Granted	7/13/2016 12:41:33 PM
11				NSAW		Access Granted	7/13/2016 12:41:39 PM
11				NSAW		Access Granted	7/13/2016 1:25:39 PM
11				NSAW		Access Granted	7/13/2016 4:34:25 PM
11				NSAW		Access Granted	7/13/2016 4:36:23 PM

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APPENDIX D

(U)



Emails to Supervisor Indicating Lunch Break



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[Redacted]
From: [Redacted]
Sent: Friday, July 01, 2016 12:38 PM
To: [Redacted]
Subject: Lunch

Out to Lunch!

[Redacted]

(b) (3) - P.L. 86-36
(b) (6)

[Redacted]

From:

Sent:

To:

Subject:

[Redacted]

Friday, July 01, 2016 1:30 PM

[Redacted]

Back from Lunch

Back at the Desk

[Redacted]

(b) (3) - P.L. 86-36

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[Redacted]
From:

Sent:

[Redacted]
Tuesday, July 05, 2016 12:00 PM

To:

Subject:

[Redacted]
Lunch

Out to Lunch!

[Redacted]

[Redacted]
(b) (3) - P.L. 86-36
(b) (6)

(b) (3) - P.L. 86-36

[Redacted]

From:

[Redacted]

Sent:

Wednesday, July 06, 2016 12:34 PM

To:

[Redacted]

Subject:

Lunch

Out to Lunch!

[Redacted]

(b) (3) - P.L. 86-36
(b) (6)

[Redacted]

From:

Sent:

To:

Subject:

[Redacted]

Thursday, July 07, 2016 12:32 PM

[Redacted]

Lunch

Out to Lunch!

[Redacted]

(b) (3) - P.L. 86-36

(b) (3) - P.L. 86-36
(b) (6)

(b) (3) - P.L. 86-36

[Redacted]

From:

[Redacted]

Sent:

Thursday, July 07, 2016 1:25 PM

To:

[Redacted]

Subject:

Back from Lunch

Back at the Desk

[Redacted]

(b) (3) - P.L. 86-36
(b) (6)

(b) (3) -P.L. 86-36

[Redacted]

From:

[Redacted]

Sent:

Friday, July 08, 2016 12:33 PM

To:

[Redacted]

Subject:

Lunch

Out to Lunch!

[Redacted]

(b) (3) -P.L. 86-36
(b) (6)

(b) (3) - P.L. 86-36

[Redacted]

From:

Sent:

To:

Subject:

[Redacted]

Friday, July 08, 2016 1:31 PM

[Redacted]

Back from Lunch

Back at the Desk

[Redacted]

(b) (3) - P.L. 86-36
(b) (6)

(b) (3) - P.L. 86-36

From:

Sent:

Monday, July 11, 2016 12:32 PM

To:

Subject:

Lunch

Out to Lunch!

(b) (3) - P.L. 86-36
(b) (6)

(b) (3) - P.L. 86-36

[Redacted]

From:

[Redacted]

Sent:

Tuesday, July 12, 2016 12:35 PM

To:

[Redacted]

Subject:

Lunch

Out to Lunch!

[Redacted]

(b) (3) - P.L. 86-36
(b) (6)

(b) (3) - P.L. 86-36

[Redacted]

From:

[Redacted]

Sent:

Tuesday, July 12, 2016 1:34 PM

To:

[Redacted]

Subject:

Back from Lunch

Back at the Desk

[Redacted]

(b) (3) - P.L. 86-36
(b) (6)

(b) (3) - P.L. 86-36

[Redacted]

From:

[Redacted]

Sent:

Wednesday, July 13, 2016 12:35 PM

To:

[Redacted]

Subject:

Lunch

Out to Lunch!

[Redacted]

(b) (3) - P.L. 86-36
(b) (6)

(b) (3) - P.L. 86-36

[Redacted]
From:

Sent:

[Redacted]
Wednesday, July 13, 2016 1:30 PM

To:

Subject:

[Redacted]
Back from Lunch

Back at the Desk

[Redacted]

[Redacted]
(b) (3) - P.L. 86-36
(b) (6)

(b) (3) - P.L. 86-36

[Redacted]

From:

[Redacted]

Sent:

Thursday, July 14, 2016 12:31 PM

To:

[Redacted]

Subject:

Lunch

Out to Lunch!

[Redacted]

(b) (3) - P.L. 86-36
(b) (6)

(b) (3) - P.L. 86-36

[Redacted]
From:

Sent:

[Redacted]
Thursday, July 14, 2016 1:28 PM

To:

Subject:

[Redacted]
Back from Lunch

Back at the Desk

[Redacted]

[Redacted]
(b) (3) - P.L. 86-36
(b) (6)

(b) (3) - P.L. 86-36

[Redacted]

From:

[Redacted]

Sent:

Friday, July 15, 2016 12:32 PM

To:

[Redacted]

Subject:

Lunch

Out to Lunch!

[Redacted]

(b) (3) - P.L. 86-36
(b) (6)

(b) (3) - P.L. 86-36

[Redacted]

From:

[Redacted]

Sent:

Friday, July 15, 2016 1:29 PM

To:

[Redacted]

Subject:

Back from Lunch

Back at the Desk

[Redacted]

(b) (3) - P.L. 86-36
(b) (6)

[Redacted]

From:

Sent:

To:

Subject:

[Redacted]

Monday, July 18, 2016 12:34 PM

[Redacted]

Lunch.

Out to Lunch!

[Redacted]

(b) (3) - P.L. 86-36

(b) (3) - P.L. 86-36
(b) (6)

[Redacted]

From:

Sent:

To:

Subject:

[Redacted]

Monday, July 18, 2016 1:31 PM

[Redacted]

Back from Lunch

Back at the Desk

[Redacted]

(b) (3) - P.L. 86-36
(b) (6)

(b) (3) - P.L. 86-36

[Redacted]

From:
Sent:
To:
Subject:

[Redacted]

Tuesday, July 19, 2016 12:31 PM

[Redacted]

Lunch

Out to Lunch!

[Redacted]

(b) (3) - P.L. 86-36

(b) (3) - P.L. 86-36
(b) (6)

(b) (3) - P.L. 86-36

From:

Sent:

To:

Subject:

Tuesday, July 19, 2016 1:29 PM

Back from Lunch

Back at the Desk

(b) (3) - P.L. 86-36
(b) (6)

[Redacted]

From:

Sent:

To:

Subject:

[Redacted]

Wednesday, July 20, 2016 12:35 PM

[Redacted]

Lunch

Out to Lunch!

[Redacted]

(b) (3) - P.L. 86-36

(b) (3) - P.L. 86-36
(b) (6)

(b) (3) - P.L. 86-36

[Redacted]

From:

[Redacted]

Sent:

Thursday, July 21, 2016 12:38 PM

To:

[Redacted]

Subject:

Lunch

Out to Lunch!

[Redacted]

(b) (3) - P.L. 86-36
(b) (6)

[Redacted]

From:

Sent:

To:

Subject:

[Redacted]

Thursday, July 21, 2016 1:31 PM

[Redacted]

Back from Lunch

Back at the Desk

[Redacted]

(b) (3) - P.L. 86-36

(b) (3) - P.L. 86-36
(b) (6)

(b) (3) - P.L. 86-36

[Redacted]
From:

Sent:

[Redacted]
Friday, July 22, 2016 12:32 PM

To:

Subject:

[Redacted]
Lunch

Out to Lunch!

[Redacted]

[Redacted]
(b) (3) - P.L. 86-36
(b) (6)

(b) (3) - P.L. 86-36

[Redacted]
From:

Sent:

[Redacted]
Monday, July 25, 2016 12:40 PM

To:

Subject:

[Redacted]
Lunch

Out to Lunch!

[Redacted]

[Redacted]
(b) (3) - P.L. 86-36
(b) (6)

(b) (3) - P.L. 86-36

[Redacted]
From:

Sent:

[Redacted]
Monday, July 25, 2016 1:36 PM

To:

Subject:

[Redacted]
Back from Lunch

Back at the Desk

[Redacted]

[Redacted]
(b) (3) - P.L. 86-36
(b) (6)

[Redacted]

From:

[Redacted]

Sent:

Wednesday, July 27, 2016 12:32 PM

To:

[Redacted]

Subject:

Lunch

Out to Lunch!

[Redacted]
(b) (3) - P.L. 86-36

[Redacted]

[Redacted]
(b) (3) - P.L. 86-36
(b) (6)

(b) (3) - P.L. 86-36

From:

Sent:

To:

Subject:

Thursday, July 28, 2016 12:33 PM

Lunch

Out to Lunch!

(b) (3) - P.L. 86-36
(b) (6)

[Redacted]

From:

Sent:

To:

Subject:

[Redacted]

Friday, July 29, 2016 12:34 PM

[Redacted]

Lunch

Out to Lunch!

[Redacted]
(b) (3) - P.L. 86-36

[Redacted]

[Redacted]
(b) (3) - P.L. 86-36
(b) (6)

(b) (3) - P.L. 86-36

[Redacted]

From:

[Redacted]

Sent:

Friday, July 29, 2016 1:33 PM

To:

[Redacted]

Subject:

Back from Lunch

Back at the Desk

[Redacted]

(b) (3) - P.L. 86-36
(b) (6)

[Redacted]

From:

[Redacted]

Sent:

Monday, August 01, 2016 12:33 PM

To:

[Redacted]

Subject:

Lunch

Out to Lunch!

[Redacted]

(b) (3) - P.L. 86-36

(b) (3) - P.L. 86-36
(b) (6)

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(b) (3) - P.L. 86-36
(b) (6)

APPENDIX E

(U) Analysis/Comparison of Activity on NSA/CSS unclassified
During Lunch Break

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UNCLASSIFIED//~~FOR OFFICIAL USE ONLY~~

OIG. IV-16-0034

(b) (3) - P.L. 86-36
(b) (6)

Entry of usage of the NSA/CSS Unclassified network during lunch hour.

7/1/2016

Lunch Hour: 12:38-1:30

7/5/2016

Lunch Hour: 12:00- no return email

No activity observed during lunch hour.

7/6/2016

Lunch hour: 12:34 – no return email

No activity observed during lunch hour.

7/7/2016

Lunch Hour: 12:32-1:25

No activity observed during lunch hour.

7/8/2016

Lunch Hour: 12:33 – 1:31

No activity observed during lunch hour.

7/11/2016

Lunch Hour: 12:32 – no return email

No activity observed during lunch hour.

7/12/2016

Lunch Hour: 12:35 – 1:34

No activity observed during lunch hour.

7/13/2016

Lunch Hour: 12:35 – 1:30

No activity observed during lunch hour.

7/14/2016

Lunch Hour: 12:31 – 1:28

Activity observed at 12:32, 12:34

40 Post on Tumblr between 8:30am – 4:23pm

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UNCLASSIFIED//~~FOR OFFICIAL USE ONLY~~

7/15/2016

Lunch Hour: 12:32 – 1:29

No activity observed during lunch hour.

35 Posts on Archive of Our Own between 11:07am – 4:31pm.

7/18/2016

Lunch Hour: 12:34 – 1:31

No activity observed during lunch hour.

7/19/2016

Lunch Hour: 12:31 – 1:29

7/20/2016

Lunch Hour: 12:35 – no return email

Lunch Hour activity observed at 12:39, 1:30, 1:32, 1:33, 1:35, 1:36, 1:38, and 1:39.

81 Posts on Archive of Our Own between 9:05am and 3:17pm

7/21/2016

Lunch Hour: 12:38 – 1:31

No activity observed during lunch hour.

24 Posts on Archive of Our Own between 9:31am and 4:47pm.

7/22/2016

Lunch Hour: 12:32 – no return email

No activity observed during lunch hour.

22 Posts on Tumblr between 10:03am and 4:31pm.

7/25/2016

Lunch Hour: 12:40 – 1:36

No activity observed during lunch hour.

7/27/2016

Lunch Hour: 12:32 – no return email

7/28/2016

Lunch Hour: 12:33 – no return email

No activity observed during lunch hour.

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UNCLASSIFIED//~~FOR OFFICIAL USE ONLY~~

7/29/2016

Lunch Hour: 12:34 – 1:33

No activity observed during lunch hour.

48 Posts on Tumblr between 8:15am and 5:54pm.

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UNCLASSIFIED//~~FOR OFFICIAL USE ONLY~~

(b) (3) -P.L. 86-36
(b) (6)

APPENDIX F

(U) **Response to the Tentative Conclusion**

UNCLASSIFIED//~~FOR OFFICIAL USE ONLY~~

[Redacted]

From: [Redacted]
Sent: Thursday, October 20, 2016 12:49 PM
To: [Redacted]
Subject: RE: OIG Tentative Conclusion

[Redacted]

Thank you. I have received your response. Please expect to see a document containing the Final Conclusions of our investigation within the coming weeks.

V/r,

(b) (3) - P.L. 86-36

[Redacted]

Investigator
NSA Office of the Inspector General

[Redacted]

-----Original Message-----

From: [Redacted]
Sent: Thursday, October 20, 2016 12:20 PM
To: [Redacted]
Subject: Re: OIG Tentative Conclusion

(b) (3) - P.L. 86-36
(b) (6)

Thank you.
I have received this email and have nothing else to add.

[Redacted]

On Friday, October 14, 2016 7:05 AM [Redacted] wrote:

[Redacted]

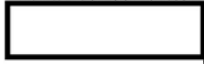
Please see the attached tentative conclusions. Please respond by 21 October 2016 as indicated in the attachment. The attachment is password protected; I will send a separate email with the password. Please let me know as soon as possible that you have received my email and/or have any questions.

V/r,

[Redacted]

Investigator

NSA Office of the Inspector General



(b) (3) - P.L. 86-36

[Redacted]

From:

[Redacted]

Sent:

Thursday, October 20, 2016 12:20 PM

To:

[Redacted]

Subject:

Re: OIG Tentative Conclusion

Thank you.

I have received this email and have nothing else to add.

(b) (3) - P.L. 86-36
(b) (6)

[Redacted]

(b) (3) - P.L. 86-36

On Friday, October 14, 2016 7:05 AM,

[Redacted]

wrote:

[Redacted]

Please see the attached tentative conclusions. Please respond by 21 October 2016 as indicated in the attachment. The attachment is password protected; I will send a separate email with the password. Please let me know as soon as possible that you have received my email and/or have any questions.

V/r,

[Redacted]

Investigator

NSA Office of the Inspector General

[Redacted]